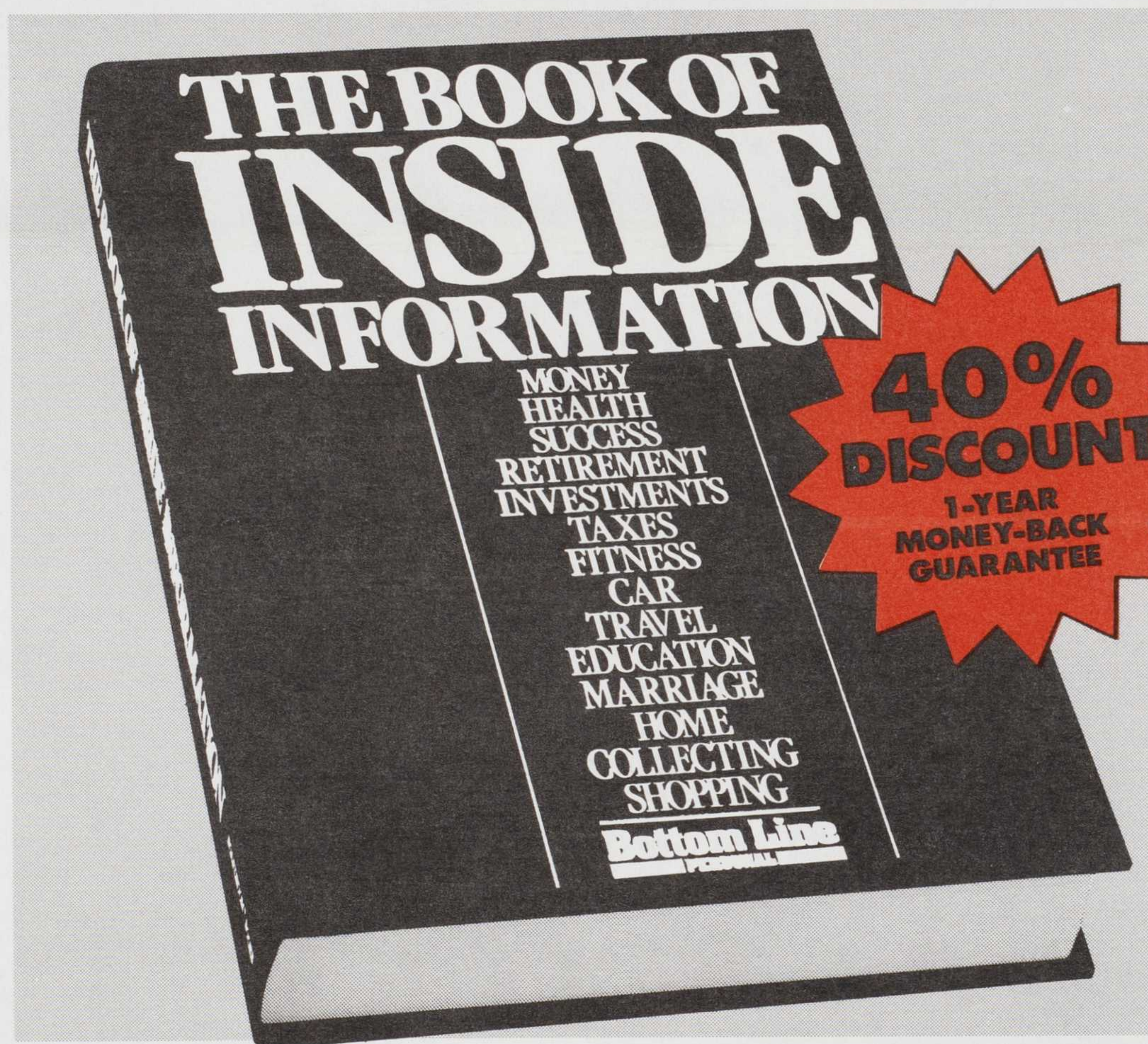


WHAT THE CREDIT CARD COMPANIES DON'T TELL YOU

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What the hospitals don't tell you

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Dear Colleague:

These must be 1,688 of the best kept secrets in America.

- . How to collect fast when insurance company is stalling. Page 364.
- . How to get the doctor on the phone when nurse doesn't want to connect you. Page 427.
- . How to outwit mugger in self-service elevator. See page 380.
- . The only person worth complaining to at any telephone company. Never mind who they say to call. Page 300.

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