

New Subscriber Information Sheet

Questions and Answers:

Q: "How does the AmeriVision Long Distance program work?"

A: It's simple, following the break-up of Ma Bell and AT&T, the major long distance companies began offering usage of their networks to companies such as AmeriVision Communications, Inc. (LifeLine). By purchasing long distance time wholesale, we can resell the long distance service to customers like yourself at a large discount. AmeriVision simply passes 10% of this discount to the participating organization and still offers you a significant discount of 4-8% off standard AT&T rates depending on the time of day and distance of your calls.

Q: "Will my phone service or the way my phone bill is paid change when I'm placed on the AmeriVision Long Distance service?"

A: No, the only difference you will notice is a slightly lower long distance phone bill and the name of AmeriVision's billing company will appear on the long distance portion of your local phone bill. Otherwise, you will notice no difference.

Q: "Will there be any change when I dial the operator (0) or information (411)?"

A: No, your local Bell company will still handle those calls like before.

Q: "Do I have any special access codes to dial?"

A: NO! Because AmeriVision services are handled by a major carrier, long distance dialing is convenient, 1 + the phone number, just as before.

Q: "Will I be charged a 'switching fee' by my phone company?"

A: In some circumstances, it is possible that a carrier switching fee will appear on your Bell bill of approximately \$5.00. If a switching fee does appear on your bill, simply send a copy of the bill to AmeriVision for a prompt refund.

Q: "Is there a fee to sign up?"

A: There is no charge for becoming a AmeriVision customer.

Q: "Can I support more than one organization with my AmeriVision payments?"

A: Not at this time.

Q: "Who do I contact if I have any questions?"

A: Contact AmeriVision Customer Service at 1-800-800-7550.

Q: "Can someone who does less than \$5.00 a month sign up?"

A: Yes. There is no minimum.

Q: "Can a business sign up?"

A: Absolutely, our commercial service called AmeriVision Priorities is extremely competitive and yet flexible enough to meet the needs of most every commercial business, whether large or small. Simply send us a copy of your last months commercial bill and we will clearly show you how to save money and give 10% of your bill to your organization.

Q: "I use my calling card a lot, does AmeriVision offer one?"

A: Yes. In fact, our AmeriVision Travel Card allows you to access our Fiber Optic Network from most every location in America. You save money with every call make, (up to 20%) over the major long distance carriers.

Q: "How do I know I'll like the program, and what if I'm unhappy once I've joined?"

A: AmeriVision guarantees your satisfaction, simply try the service for 90 days, and if not completely satisfied, we will switch you back to the carrier of your choice.

To order LifeLine call: 1-800-493-2002

For Further Information Call 1-800-800-7550

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