



Dear Customer:

You signed up to help your favorite charity through AmeriVision/LifeLine and we see you are no longer using our program. If this is your desire, we understand, but if another carrier or your old carrier has "slammed" you back, please check and notify us. Slamming is when you are removed from the carrier you've chosen and placed with another carrier without your permission or approval. If you dial 1-700-555-4141, a recording will tell you who your current carrier is. (There is no charge for this call.) If you are with LifeLine, it will state you've reached WILTEL Long Distance.

If you've been switched without your knowledge, call us immediately at 1-800-800-7550, day or night, so we can correct the problem. Our Service Center is open between 8 a.m. and 8 p.m., Monday through Friday. If we are not in after hours, leave a message on our answering machine! Switching you without permission is illegal and we will reconnect you, and tell you how to stop this from recurring again.

Also, we have included some information from newspapers and articles concerning what AT & T, M.C.I., and Sprint are supporting, to inform you as to what you are supporting when you sign up with these carriers.

Please consider that, with our program, 10% goes back to help support your favorite charity on every call outside your area code.

If your old carrier gave you a check to come back, please remember, to satisfy that agreement, you need only stay 30 days. Please look to see what other carriers promote and what causes they stand for.

Signed

AMERIVISION/LIFELINE

Enclosure

MOF-01